



**PALMETTO GBA®**

A CELERIAN GROUP COMPANY

**March 2-3, 2021**

# 2021 Palmetto GBA Home Health and Hospice Virtual Workshops for the Carolinas

Palmetto GBA's 2021 Home Health and Hospice Workshop series is coming to North and South Carolina. These virtual workshops are designed for home health and hospice providers and their staff to equip them with the tools they need to be successful with Medicare billing, coverage and documentation requirements. These virtual workshops will provide insight for home health and hospice agency staff at all levels. Palmetto GBA's ultimate goal is to have educated and astute providers who know how to accurately and skillfully apply the information they learn to their documentation and billing practices.

## Home Health Workshop Tuesday, March 2, 2021

### Part I: 9:00 AM-10:30 AM

Presented by Charles Canaan, this webcast is designed to provide a variety of data and information to assist the provider community in staying compliant with Medicare rules and regulations and will include:

1. Elements of effective therapy documentation
  - a. Define therapy documentation requirements
  - b. Discuss international Classification of Functioning, Disability and Health
2. Home health utilization trends
3. Top improper payment errors and action to prevent those errors

### Part II: 11:00 AM - 12:30 PM

Presented by MaKisha Pressley-Callaham, this webcast is designed to provide pertinent updates, changes, and reminders to assist the provider community in staying compliant with Medicare rules and regulations and will include:

1. Medicare program changes (presented by Cara Mia Wilkins, Elizabeth Brogdon and MaKisha Callaham)
  - a. Review Choice Demonstration (RCD) updates (Ohio, Texas, North Carolina, Illinois and Florida)
  - b. Review changes in the CY 2021 Home Health Final Rule
2. Data-driven topics related to provider billing requirements
  - a. Back to the basics: knowing how to resolve the top five Claim Submission Errors (CSEs)
  - b. Discuss Request for Anticipated Payment (RAP)
  - c. Review home health updates to include Medical Review, Appeals, COVID-19 and more
  - d. Comprehensive Error Rate Testing (CERT)
3. eServices Online Portal
4. Palmetto GBA Provider Resources/Self Service Tools

## Hospice Workshop Wednesday, March 3, 2021

### Part I: 9:00 AM-10:30 AM

Presented by Charles Canaan, this webcast is designed to provide a variety of data and information to assist the provider community in staying compliant with Medicare rules and regulations and will include:

1. Hospice length of stay data and utilization data
  - a. Average Length of Stay
  - b. Non-cancer Length of Stay
  - c. PEPER data
2. Hospice improper payments
  - a. Medical Review denials
3. Issues related to live discharges
  - a. Types of live discharges
  - b. Utilization data for live discharges
4. Effective care planning
  - a. Regulatory aspects of the plan of care
  - b. OIG findings

### Part II: 11:00 AM - 12:30 PM

Presented by MaKisha Pressley-Callaham, this webcast is designed to provide pertinent updates, changes, and reminders to assist the provider community in staying compliant with Medicare rules and regulations and will include:

1. Medicare program changes
  - a. Changes in the FY 2021 Hospice Final Rule
  - b. Election Statement and Addendum
2. Data-driven topics related to provider billing requirements
  - a. Back to the basics: knowing how to resolve the top five Claim Submission Errors (CSEs)
  - b. Hospice updates and reminders to include Medical Review, Appeals and more
3. eServices online provider portal
4. Palmetto GBA Provider Resources/Self Service Tools



**3 Nurse Contact Hours Offered Per Live Workshop (3 for Home Health; 3 for Hospice)**

The Association for Home and Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

# The Association for Home & Hospice Care of North Carolina

## 2021 Palmetto GBA Home Health & Hospice Virtual Workshops

Home Health: March 2, 2021 | 9:00am-12:30pm

Hospice: March 3, 2021 | 9:00am-12:30pm

**Convenience:** Enjoy the convenience and cost-efficiency of a webinar – watch the speaker’s slide presentation on the internet while listening through your computer’s microphone and speakers (VoIP). There is no limit to the number of attendees from your agency who may participate at your site using one computer with internet access.

**Confirmation:** Prior to the webinar, an access link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar. A copy of the presentation will be available through the webcast once it begins. There will be a webcast platform overview at the beginning of each presentation, and questions from the audience are typed in to the webcast system. Two additional email reminders will be sent two days and two hours prior to the start time.

**Registration Fee:** Registrations may not be shared between agencies – the agency’s registration covers the access of only one phone line/computer access to the webinar. Multiple site participation for your agency will require a separate registration fee for each connection. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.

**Cancellation and Substitution Policy:** Fees will be refunded, or invoices will be adjusted, only if written notice of cancellation is received by AHHC one week prior to the event. In the event of cancellation, AHHC will retain, or charge, 50% of the initial registration fee, per registrant, to cover administrative overhead. Once written cancellation is received, an AHHC staff member will review for approval. If your cancellation is approved, we will email back a signed and dated copy of the cancellation that your agency should retain on file in case of questions. Refunds will not be given after materials and the access link have been emailed to registrants. Substitutions may be made up to the day of the event. Please contact Richard Lawrence if you have any questions at richard@ahhnc.org.

**Recording:** The recording for this webinar will be available at the same access link you receive to join the webcast. It will be available as long as Palmetto GBA hosts the recording.

### Please Make Your Selection Below:

Choose Workshop	AHHC Member	Non-Member
Home Health - March 2	\$59	\$99
Hospice - March 3	\$59	\$99
Both - March 2 & 3	\$99	\$199

<b>Amount Enclosed</b>	
<b>Attendee Name</b>	
<b>Agency Name</b>	
<b>Agency Address</b>	
<b>City State Zip</b>	<b>Phone</b>
<b>Attendee Email</b>	<b>Alternate Email</b>

*If paying by check, please make payable to AHHC*

<b>Credit Card Number</b>	<b>Exp. Date</b>
<b>Name (as it appears on card)</b>	
<b>Address of cardholder</b>	
<b>Email Address for CC receipt</b>	
<b>Signature (required)</b>	

**Registration must be received in writing and will not be accepted without payment. Three easy ways to register:**

1. Online Registration - please visit [www.ahhnc.org/events](http://www.ahhnc.org/events)
2. Mail registration form with total registration fees (check or credit card) to:  
AHHC, 3101 Industrial Dr., Ste. 204, Raleigh, NC 27609
3. Fax form with total registration fees (credit card) and signature to 919.848.2355

Contact Richard Fowlkes with questions: 919.848.3450 or [richard@ahhnc.org](mailto:richard@ahhnc.org)