

# October 7-8, 2020

# 2020 Palmetto GBA Home Health and Hospice Virtual Workshops for the Carolinas

Palmetto GBA's 2020 Home Health and Hospice Workshop series is coming to North and South Carolina. These virtual workshops are designed for home health and hospice providers and their staff to equip them with the tools they need to be successful with Medicare billing, coverage and documentation requirements. These virtual workshops will provide insight for home health and hospice agency staff at all levels. Palmetto GBA's ultimate goal is to have educated and astute providers who know how to accurately and skillfully apply the information they learn to their documentation and billing practices.

# Home Health Workshop Wednesday, October 7, 2020

## Part I: 9:00 AM-10:30 AM

Presented by Charles Canaan, this webcast is designed to provide a variety of data and information to assist the provider community in staying compliant with Medicare rules and regulations and will include:

- 1. Questionable Encounters
- 2. State-Specific Data
- 3. Physician Query
- 4. Top Denials
- 5. Medical Review Denials
- 6. CERT Errors
- 7. Case Scenarios

## Part II: 11:00 AM - 12:30 PM

Presented by MaKisha Pressley-Callaham, this webcast is designed to provide pertinent updates, changes, and reminders to assist the provider community in staying compliant with Medicare rules and regulations and will include:

- 1. What You Need to Know for 2020
  - a. Home Health Final Rule
  - b. Targeted Probe and Educate (TPE)
  - c. Patient-Driven Groupings Model (PDGM)
- 2. Data-Driven Topics
  - a. Top Home Health Reason Codes
- 3. eServices Online Portal
- 4. Reminders
  - a. CERT Program
  - b. Provider Enrollment Revalidation
- 5. Provider Resources/Self Service Tools
  - a. Palmetto GBA Resources
    - b. CMS Resources
    - c. Top Links
    - d. Social Media
    - e. Education/Events

# Hospice Workshop Thursday, October 8, 2020

## Part I: 9:00 AM-10:30 AM

Presented by Charles Canaan, this webcast is designed to provide a variety of data and information to assist the provider community in staying compliant with Medicare rules and regulations and will include: •

- 1. Utilization
  - Length of Stay
  - Medicare Spending
  - Revenue Code Breakdown
  - Utilization by Discipline
- 2. Top Denials
  - Medical Review Denials
  - CERT Errors
- 3. Hospice Patient in a Facility
- 4. An Effective Interdiscplinary Team

## Part II: 11:00 AM - 12:30 PM

Presented by MaKisha Pressley-Callaham, this webcast is designed to provide pertinent updates, changes, and reminders to assist the provider community in staying compliant with Medicare rules and regulations and will include:

- 1. What You Need to Know for 2020
  - a. Final Rule
  - b. Targeted Probe and Educate (TPE)
  - c. Physician Billing
- 2. Data-Driven Topics
  - a. Top Hospice Reason Codes
- 3. eServices Online Portal
- 4. Reminders
  - a. CERT Program
  - b. Provider Enrollment Revalidation
- 5. Provider Resources/Self Service Tools
  - a. Palmetto GBA Resources
    - b. CMS Resources
    - c. Top Links
    - d. Social Media
    - e. Education/Events



3 Nurse Contact Hours Offered Per Live Workshop (3 for Home Health; 3 for Hospice) The Association for Home and Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

# The Association for Home & Hospice Care of North Carolina

2020 Palmetto GBA Home Health & Hospice Virtual Workshops

Home Health: October 7, 2020 | 9:00am-12:30pm Hospice: October 8, 2020 | 9:00am-12:30pm

**Convenience:** Enjoy the convenience and cost-efficiency of a webinar – watch the speaker's slide presentation on the internet while listening by telephone or through your computer's microphone and speakers (VoIP). There is no limit to the number of attendees from your agency who may participate at your site using one phone line and a computer with internet access.

**Confirmation:** Prior to the webinar, a GoToWebinar link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.

**Registration Fee:** Registrations may not be shared between agencies – the agency's registration covers the access of only one phone line/computer access to the webinar. Multiple site participation for your agency will require a separate registration fee for each connection. Please note: if your agency has sent in 1 registration but 3 people from your agency register through the GTW link, your agency will be invoiced for the additional 2 registrations. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.

**Recording:** The recording for this webinar will be made available for one year following the workshops.

Please Make Your Selection Below:					
Choose Workshop	AHHC Member Non-Mem		Non-Membe	ber	
Home Health - Oct 7	\$59		\$99		
Hospice - Oct 8	\$59		\$99		
Both - Oct 7 & 8	\$99		\$199		

Amount Enclosed	
Attendee Name	
Agency Name	
Agency Address	
City State Zip	Phone
Attendee Email	Alternate Email

If paying by check, please make payable to AHHC

Credit Card Number	Exp. Date
Name (as it appears on card)	
Address of cardholder	
Email Address for CC receipt	
Signature (required)	

## Registration must be received in writing and will not be accepted without payment. Three easy ways to register:

1.	Online Registration - please visit <u>www.ahhcnc.org/events</u>	
2.	Mail registration form with total registration fees (check or credit card) to: AHHC, 3101 Industrial Dr., Ste. 204, Raleigh, NC 27609	
3.	Fax form with total registration fees (credit card) and signature to 919.848.2355	
Contact Richard Fowlkes with questions: 919.848.3450 or richard@ahhcnc.org		